

## Advanced Process Capability Course Objectives

- Prepare for and conduct a process capability study.
- Use the results of a process capability study to improve the capability of the process.
- Learn what to do if the process capability cannot be improved enough to meet the customer's requirements.
- Know the differences between Ppk & Cpk.
- Know how to handle process capability study complications and challenges.
- Explain what Six Sigma Quality means.
- Be able to use Z-values.